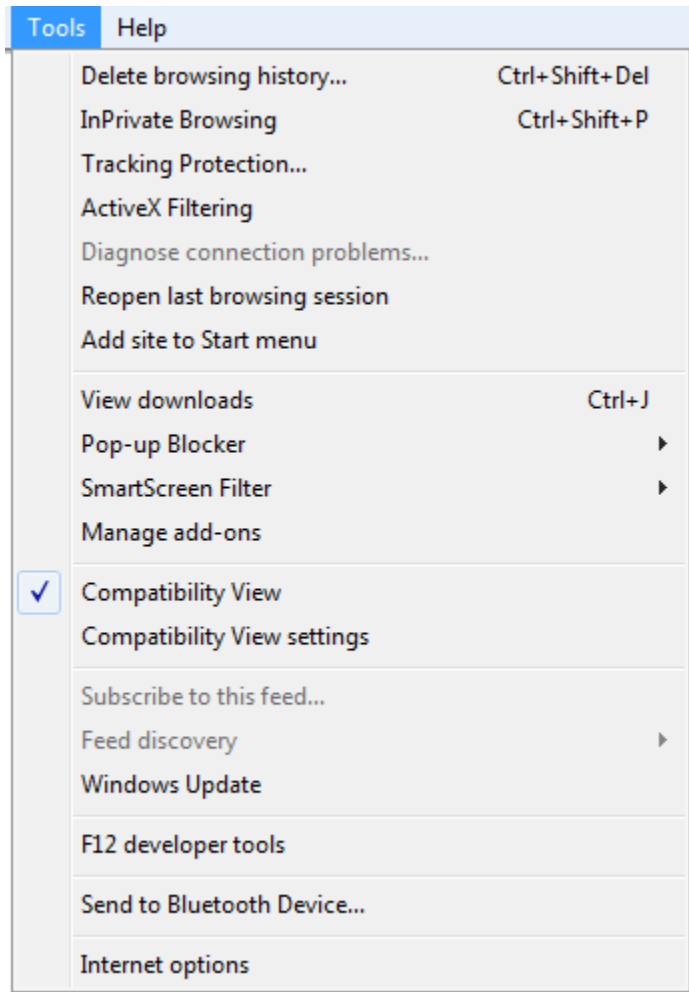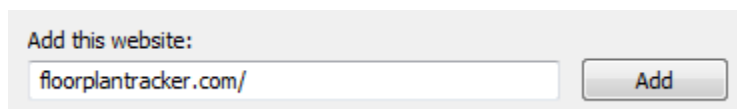In some internet browsers the Javascript that is required to display the Menu bar is disabled.

Internet Explorer 8, 9 and 10

Tools > Compatability View Settings >

Add floorplantracker.com to Websites that use compatibility mode.

Click Close

The browser will need to be closed and reopened. Once this is done the menu bar will appear.